

uConnect Mobile Unlimited Talk Special Promotion

1. Interpretation

1.1 In this Promotion Schedule, unless the context clearly indicates a contrary intention, the following definitions will have the following meanings and cognate expressions will have corresponding meanings:

1.1.1 **"Active Subscriber(s)"** refers to a uConnect Mobile subscriber which is active on the uConnect Mobile network;

1.1.2 **"Best Internet"** refers to the Best Internet brand owned and operated by Comit Technologies (Proprietary) Limited, a company which forms part of the Ignition Group;

1.1.3 **"Customer(s)"** means any natural person who is a customer of Best Internet, Mobile Store and/or OnAir and meets the eligibility criteria to be selected as a Promotion Participant. The Customer may be either an:

1.1.3.1 **Existing uConnect Mobile Subscriber**
an existing user and an Active Subscriber of the uConnect Mobile services, possessing a uConnect Mobile SIM/eSIM; or

1.1.3.2 **Potential New uConnect Mobile Subscriber**
a new user of the uConnect Mobile services, having followed the prescribed requirements in order to become an Active Subscriber;

1.1.4 **"General Promotion Terms and Conditions"** refers to the Ignition Group General Promotion Terms and Conditions to which this Promotion is subject;

1.1.5 **"ID"** refers to a valid South African Identity Document;

1.1.6 **"Ignition Group"** means Ignition Telecoms Investments Proprietary Limited and any of its subsidiaries, as incorporated from time to time;

1.1.7 **"Mobile Store"** refers to the Mobile Store brand owned and operated by Comit Technologies (Proprietary) Limited, a company which forms part of the Ignition Group;

1.1.8 **"OnAir"** refers to the OnAir brand owned and operated by Comit Technologies (Proprietary) Limited, a company which forms part of the Ignition Group;

1.1.9 **"Organiser(s)"** means uConnect Mobile (Proprietary) Limited, including its affiliates;

1.1.10 **"Personal Information"** shall have the same meaning as is given in section 1 of POPIA;

1.1.11 **"POPIA"** means the Protection of Personal Information Act No 4 of 2013;

1.1.12 **"Promotion"** means the *"uConnect Mobile Unlimited Talk Special Promotion"* undertaken or conducted by the Organiser(s), and promoted by:

1.1.12.1 Best Internet; or

1.1.12.2 Mobile Store; or

1.1.12.3 OnAir,

as further detailed in this Promotion Schedule and read together with the General Promotion Terms and Conditions.

The Promotion consists of special offer deal where the Promotion Participant will receive the Promotion Benefit for the sum of R299, 00 (two hundred and ninety-nine rands) per month;

1.1.13 **"Promotion Benefit(s)"** means the benefit as set out in clause 5;

1.1.14 **"Promotion Participant"** refers to a Customer who has passed the **Promotion Verification Check** contemplated at clauses 4.1 and 4.2;

1.1.15 **"Promotion Schedule"** means this schedule setting out the specific details in respect of this Promotion. Notwithstanding anything to the contrary within the Promotion Schedule, or contained in the General Promotion Terms and Conditions, in the event of a conflict between the provisions of this Promotion Schedule and the provisions of the General Promotion Terms and Conditions, the provisions of this Promotion Schedule shall take precedence;

1.1.16 **"RICA"** refers to the 'Regulation of Interception of Communications and Provision of

Communication-related Information Act 70 of 2002’.

1.1.17 **“RICA Registration Process”** refers to the process set out at clause 3.3 below, whereby the Customer shall be required to register their SIM or eSIM in accordance with the provisions of RICA in order to enable uConnect Mobile to activate the SIM or eSIM on its mobile network.

1.1.18 **“SIM”** means Subscriber Identity Module, a smart card that stores and reconciles identification information of a subscriber’s mobile device to a particular mobile telecommunications network. Following thereon, an **“eSIM”** refers to an ‘Embedded SIM’, a reprogrammable chip embedded into a mobile device, as opposed to a smart card having to be inserted;

1.1.19 **“SMS”** means Short Message Service, a standard mode of text message communication limited to 160 (One Hundred and Sixty) characters over any mobile telecommunications network;

1.1.20 **“uConnect Mobile”** means Uconnect Mobile (Proprietary) Limited, a private company duly incorporated in accordance with the laws of the Republic of South Africa with registration number 2021/784475/07 and with registered office at Marwick Corner, 1 Lucas Drive, Hillcrest, 3610. uConnect Mobile conducts business as a mobile virtual network operator offering mobile telecommunication services to the general public of the Republic of South Africa; and

1.1.21 **“Unlimited Talk”** means unlimited voice calls up to the maximum permissible allowance permitted by uConnect Mobile, but subject to its prescribed [Fair Usage Policy](#);

1.2 Any defined terms appearing in the General Promotion Terms and Conditions shall have a consistent meaning when used in this Promotion Schedule.

2. Introduction

2.1 This Promotion is managed and administered by the Organiser(s).

2.2 By entering the Promotion, all Promotion Participants agree to be bound by the terms of this Promotion Schedule, read with the General Promotion Terms and Conditions.

2.3 The Promotion Schedule and the General Promotion Terms and Conditions shall be interpreted by the Organiser(s), and the Organiser(s)’ decision regarding any issue will be final and binding and no correspondence will be entered into.

2.4 This Promotion shall commence from 01 November 2025 and end on 31 January 2026, a period of 2 (two) months, subject to a right by the Organiser(s) to extend at their election (**“Promotion Period”**).

2.5 Uconnect has partnered with Best Internet, Mobile Store and OnAir to bring Customers this Promotion which deals exclusively with the provision of a special allocation of airtime and mobile data.

3. Promotion Participation Requirements

3.1 Electronic Sign-up Process

3.1.1 The Organiser(s) will send out electronic communications to pre-selected Customers.

3.1.2 In order to participate in this Promotion, Customers shall be required to successfully comply with the directions from the Organiser(s).

3.1.3 By following the electronic message prompts from Organiser(s) and clicking the **“Sign up now!”** tab, Customer acknowledges and agrees to participate in the Promotion, and agrees to a digital sale being concluded with uConnect Mobile.

3.2 Obtaining a uConnect Mobile SIM/eSIM

3.2.1 Any Potential New uConnect Mobile Subscriber must obtain a new uConnect Mobile SIM or eSIM by following the Promotion communications received from uConnect Mobile. uConnect Mobile will advise via SMS or other chosen electronic communication channel where SIM Cards may be collected. (**“SIM Card Collection Process”**).

3.2.2 Existing uConnect Mobile Subscribers need not comply with the SIM Card Collection Process.

3.3 Complying with the RICA Registration Process

3.3.1 In order to successfully comply with the SIM Card Collection Process, the Customer must provide uConnect Mobile with their full names, surname, ID number and residential address (“**RICA Information**”), together with submission of the necessary verification documents, which include a proof of address and copy of a valid ID (“**RICA Verification Documentation**”).

3.3.2 uConnect Mobile shall conduct a RICA verification process by checking the Customer’s RICA Information against the RICA Verification Documentation provided during the SIM Card Collection Process. The RICA verification process shall be conducted in accordance with uConnect Mobile’s established internal verification processes.

3.3.3 Once uConnect Mobile is satisfied that the RICA Information submitted is satisfactory and the credentials of the Customer are verified against the RICA Verification Documentation provided (“**RICA Verification Process**”), the SIM or eSIM will be activated and the RICA Registration Process shall be deemed to be completed.

(Clauses 3.1 to 3.4 shall be referred to collectively as the “**New Subscriber Requirements**”).

3.4 Non-Compliance with the RICA Registration Process

In the event that uConnect Mobile discovers that the RICA Information and RICA Verification Documentation submitted by the Customer are not satisfactory for any reason, rendering the RICA Registration Process defective, uConnect Mobile reserves the right to deactivate the SIM or eSIM on the basis of non-compliance with the New Subscriber Requirements, thereby resulting in the Customer’s automatic ineligibility to participate in the Promotion, and to claim any Promotion Benefits or part thereof.

4. Promotion Verification and Activation

4.1 Following the Customer’s satisfaction of the New Subscriber Requirements, or, a Customers exemption in terms of clause 3.2.2 above, uConnect Mobile shall verify that the Customer is an Active Subscriber during the Promotion Period. uConnect Mobile will also verify receipt of the first Monthly Payment by the Customer. (“**Promotion Verification Check**”);

4.2 Only once the Customer has passed the Promotion Verification Check will he or she be eligible to participate in the Promotion.

4.3 Pursuant to the Customer successfully passing the Promotion Verification Check, the Promotion Benefit will be allocated to the Promotion Participant’s SIM or eSIM automatically by the Organiser(s) from a date determined in its discretion (“**Promotion Activation Date**”).

5. The Promotion Benefit

5.1.1 The Promotion Participant will be entitled to receive, through SIM or eSIM:

5.1.1.1 Unlimited Talk;

5.1.1.2 10 (ten) Gigabytes of mobile data; and

5.1.1.3 R299 (two hundred and ninety-nine rands) worth of airtime back, per month (“**Monthly Allocation**”) for November 2025, December 2025 and January 2026, during the Promotion Period (“**Total Allocation Period**”).

5.1.2 The first Monthly Allocation shall be credited to the Promotion Participant’s uConnect Mobile SIM or eSIM on the Promotion Activation Date, and next Monthly Allocation will be credited on the corresponding day of the next month, or any other date in the discretion of uConnect Mobile.

5.1.3 The Promotion Participant’s subscription to the Promotion will endure subject to:

5.1.3.1 The Promotion Participant duly effecting their Monthly Payment;

5.1.3.2 The Promotion Participant complying with this Promotion Schedule read with the General Promotion Terms and Conditions; and

5.1.3.3 The subsistence of the Promotion Period, as determined in the sole discretion of the Organiser(s) in accordance with clause 2.4 above.

6. Promotion-Specific Terms and Conditions

6.1.1 Eligibility

6.1.1.1 The Promotion is open to South African citizens with a valid ID. Only an ID number and valid proof of ID will suffice for purposes of the RICA Registration Process.

6.1.1.2 Other Customers with a valid passport number will also be eligible to participate in the Promotion.

6.1.1.3 The Promotion is open to Customers who are employees of uConnect Mobile and/or the Organiser(s)' affiliates.

6.1.2 Monthly Allocation Validity

6.1.2.1 Each Monthly Allocation expires within a maximum of 31 (thirty-one) days from the date upon which it is provisioned to the Promotion Participant.

6.1.2.2 Each Monthly Allocation shall, under no circumstances, roll-over into the next month or accumulate each month during the Total Allocation Period.

6.1.3 Promotion Redemption

6.1.3.1 Once a Promotion Participant has passed the Promotion Verification Check, entitling them to the Promotion Benefit, such Promotion Participant shall not be permitted to participate in the Promotion again.

6.1.3.2 uConnect Mobile reserves the right to refuse a Customer or Promotion Participant from participating in the Promotion more than once.

6.1.3.3 If it is found that a Promotion Participant has received any Promotion Benefit more than once, the Organiser(s) shall be entitled to

declare such Promotion Benefit void *ab initio*, and reserves the right to reclaim all Promotion Benefits dispensed in their entirety.

6.1.3.4 The provision of the Promotion Benefits, shall at all times be subject to the uConnect Mobile Subscriber Terms and Conditions available at: <https://uconnect.co.za/wp-content/uploads/uConnect-Subscriber-Terms-and-Conditions-30.11.2023.pdf>.

6.1.4 Non-Transferable:

6.1.4.1 The Promotion Benefits are strictly **non-transferable**.

6.1.4.2 Under no circumstances will the Organiser(s) be obliged to transfer the value of any Promotion Benefits to SIM or eSIM that is not linked to uConnect Mobile.

6.1.4.3 Under no circumstances will the Promotion Benefits be redeemable for cash.

6.1.5 Termination of Promotion or Changes to Promotion Benefits

6.1.5.1 The Organiser(s) reserve the right to vary or change the terms of the Promotion at any time during the Total Allocation Period.

6.1.5.2 The Organiser(s) reserve the right to summarily terminate the Promotion at any time, at its sole discretion, and without any penalty, during the Total Allocation Period by issuing the Promotion Participant with 14 (fourteen) days SMS notification to that effect via their uConnect Mobile number, with such notification advising of the month from which the Promotion Benefits will cease.